

# COMPASS™ SOFTWARE MAINTENANCE PROGRAM

## *We never stop innovating...*

MSC continually enhances the Compass system and your software to take full advantage of the newest technologies. Never get left behind.

### SOFTWARE UPGRADES Maintaining your Cutting-Edge Advantage

You have made a wise decision to invest in a simulation platform that can provide realistic hands-on experience to your clientele, but why allow that investment to become obsolete?

MSC is actively enhancing its software and hardware solutions to push the bleeding edge of technology – this program ensures that you will continue to be at the forefront of our most amazing enhancements. With the Software Maintenance Program, you won't get left behind when our team moves to the next versions of our hardware program. Want more? Members of this program also get private access to selected BETA programs and service offerings that promise to revolutionize the simulation world.

#### **Upgrades in the 2015 version release include:**

- » One-click system checkup - user calibration is no longer needed!
- » Online app store
- » User interface upgrades for a higher level of performance and responsiveness
- » Decreased scenario load times
- » Improved overall system reliability
- » Improved fluoroscopic image quality
- » Improved braking power (requires hardware upgrade)

#### **Private access to selected BETA Programs:**

- » Analytics
- » Simulator diagnostics
- » Fleet management

### SIMULATOR COMPATIBILITY Designed to work

MSC makes the hardware and software for the Compass system. Everything is designed to work together. As the Compass hardware platform evolves, your training software is poised to take advantage of the power and capabilities of new components.

### ONLINE INSTALLS Quick and easy updates

Quickly and easily update your world-wide Compass fleet with online-delivered software upgrades. Simply connect Compass to an online network to access the latest software updates from the MSC cloud.



# WANT COMPLETE PEACE OF MIND?

MSC provides pricing discounts to customers who wish for full coverage. Let our team maintain your units, update your software regularly, and manage the movement of your fleet. We have been supporting global simulation updates and maintenance for almost twenty years – let our team of experts maximize the success of your simulation program for years to come. A list of the service offerings available from MSC is provided below.

**YOU ARE HERE**

PROGRAM COVERED ITEMS	Extended Warranty Program	Software Maintenance Program	SimDepot Program
Includes all maintenance for covered annual period	<b>X</b>		
Biannual cleaning and calibration	<b>X</b>		
Replacement of consumed non-customized wire and catheters	<b>X</b>		
Repair for damaged caused by normal wear and tear	<b>X</b>		
Covered for catastrophic loss of the unit from transport	<b>X</b>		
Clinical verification of unit every time it leaves the office	<b>X</b>		
Shipping included for domestic 2-day delivery	<b>X</b>		
On-call hardware support calls included during normal business hours	<b>X</b>		
System OS updates and upgrades included		<b>X</b>	
Courseware kept up to date with latest software enhancements		<b>X</b>	
Ability to update marketing PDF, video, and simulation text updates on the Compass™ platform		<b>X</b>	
Assures courseware will function on future Compass™ platforms		<b>X</b>	
Direct download of new courseware via ethernet connection		<b>X</b>	
Access to BETA software programs at the discretion of MSC		<b>X</b>	
On-call software support calls during normal business hours		<b>X</b>	
Simple scheduling - call or e-mail the event dates			<b>X</b>
Logistical movement for domestic and global transport			<b>X</b>
Additional support for Carnet, VAT and Freight Forward available			<b>X</b>
Cleaning and calibration performed before every shipment			<b>X</b>
Full inventory including restock and replacement of damaged equipment			<b>X</b>
Shipping and equipment replacement covered by client			<b>X</b>



For additional information or to take advantage of these amazing services, contact MSC today at [www.medsimulation.com](http://www.medsimulation.com) or call us at **1.888.889.5882**